



HakTrap Portal Access

Welcome to the HakTrap family! As a valued HakTrap customer you will receive informative monthly summaries of cybersecurity statistics regarding your home's protection. Customers can also use the customer portal to access customized reports on-demand and update account information. For additional information or for portal access assistance you can email us at support@haktrap.com or call 1-800-569-5070.

Logging into Your HakTrap Reports Portal

Your HakTrap device is set up and activated! Shortly after the activation, you will automatically receive an email with your new log in credentials for the report's portal. It should look like below screenshots:

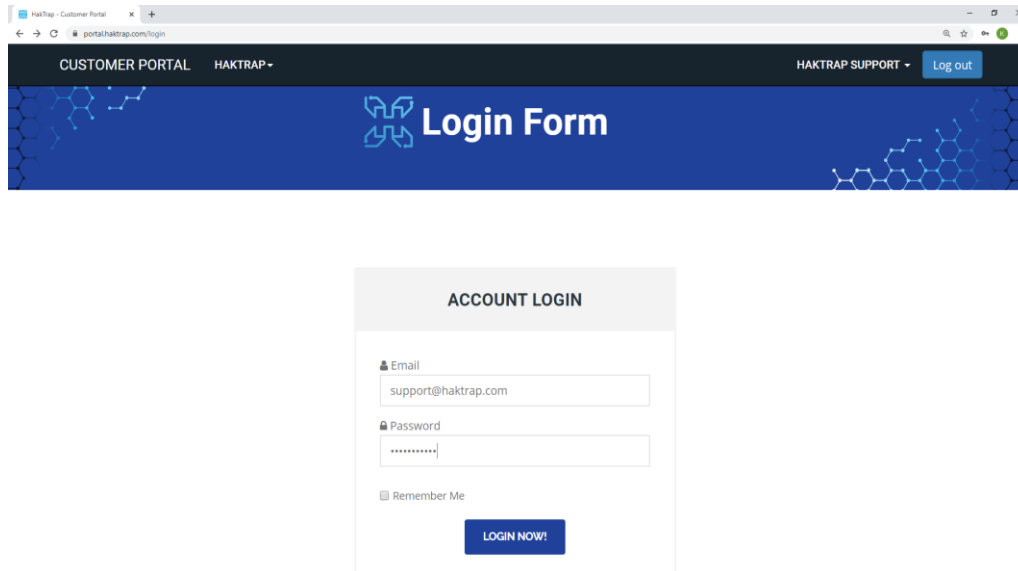


Navigate to the HakTrap reports portal by copying the below URL in your browser address bar or by clicking the link

<https://portal.haktrap.com>

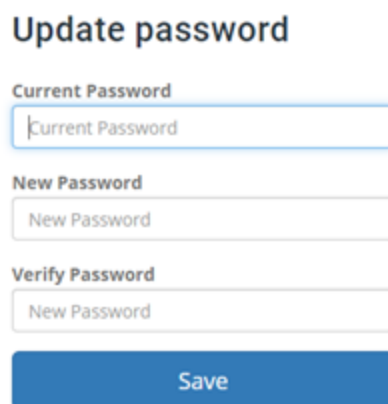
Once you arrive to the portal site use the provided email username and temporary PW to fill in the requested information.

Click the “LOGIN NOW!” radio button



The screenshot shows a web browser window with the URL 'portal.haktrap.com/login'. The page has a dark blue header with 'CUSTOMER PORTAL' and 'HAKTRAP' on the left, and 'HAKTRAP SUPPORT' and a 'Log out' button on the right. Below the header is a blue banner with the HakTrap logo and the text 'Login Form'. The main content area is white and contains a form titled 'ACCOUNT LOGIN'. The form has three input fields: 'Email' with the value 'support@haktrap.com', 'Password' with masked characters '*****', and a 'Remember Me' checkbox. A blue 'LOGIN NOW!' button is at the bottom of the form.

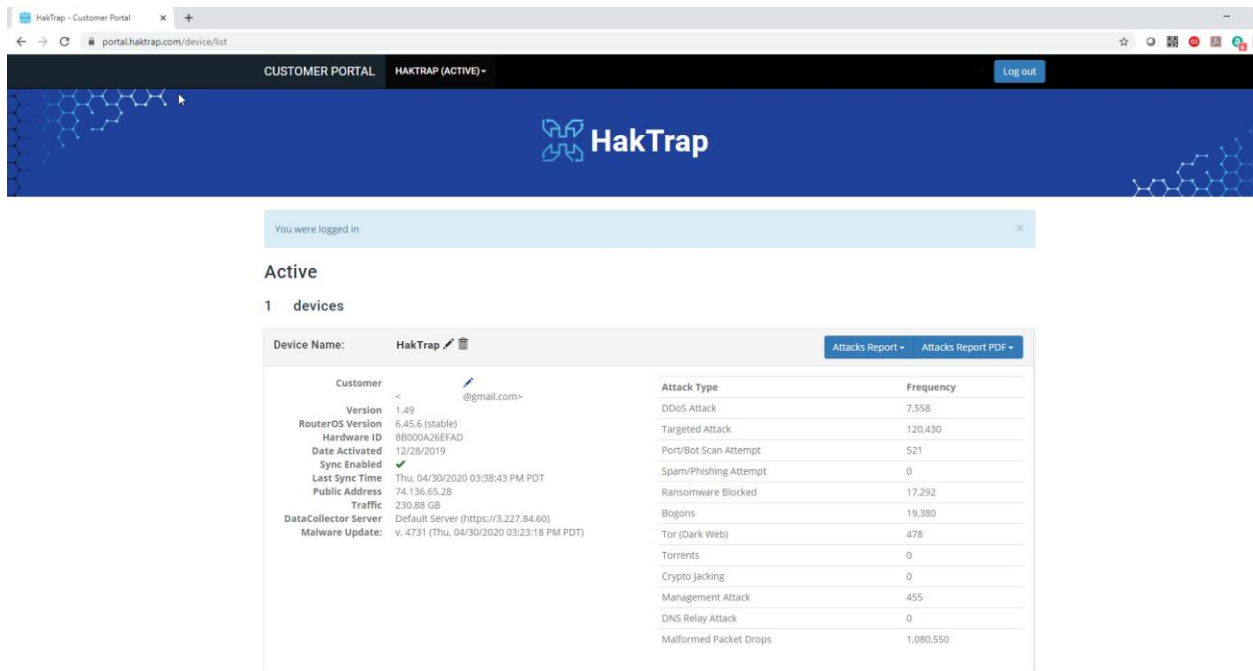
You will immediately be prompted to create your own password.



The screenshot shows a form titled 'Update password'. It has three input fields: 'Current Password' with the placeholder text 'Current Password', 'New Password' with the placeholder text 'New Password', and 'Verify Password' with the placeholder text 'New Password'. A blue 'Save' button is at the bottom of the form.

Once you have created your own password, you are all set! Your account is now active.

You can log in at any time and see a report from your HakTrap device! However, we will also send you your device report every month. So even if you forget to check we will make sure you have a copy.



The screenshot shows the HakTrap Customer Portal interface. At the top, there's a navigation bar with "CUSTOMER PORTAL" and "HAKTRAP (ACTIVE)" tabs, and a "Log out" button. Below this is a blue header with the HakTrap logo. A notification bar indicates "You were logged in". The main content area shows "Active" status with "1 devices". A table displays device details for "HakTrap".

Device Name: HakTrap		Attacks Report	
Customer	< @gmail.com >	Attack Type	Frequency
Version	1.49	DDoS Attack	7,558
RouterOS Version	6.45.6 (stable)	Targeted Attack	120,430
Hardware ID	8B000A26EFAD	Port/Bot Scan Attempt	521
Date Activated	12/28/2019	Spam/Phishing Attempt	0
Sync Enabled	✓	Ransomware Blocked	17,292
Last Sync Time	Thu, 04/30/2020 03:38:43 PM PDT	Bogons	19,380
Public Address	74.136.65.28	Tor (Dark Web)	478
Traffic	239.88 GB	Torrents	0
DataCollector Server	Default Server (https://3.227.84.60)	Crypto jacking	0
Malware Update	v. 4731 (Thu, 04/30/2020 03:23:18 PM PDT)	Management Attack	455
		DNS Relay Attack	0
		Malformed Packet Drops	1,080,550

If you ever have any questions, concerns, or problems, feel free to reach out to our customer support! Our support team is always standing by to help in any way that we can!

Our support team can be reached via email at info@haktrap.com or via phone at **1-800-519-5070**

Our support hours are:
Monday-Friday 9am-6pm pacific
Saturday 10am-6pm pacific
Closed on Sundays

